

DOGGIE DAYS

Terms & conditions Daycare

1. Doggie Days have met and established that your dog is sociable and acceptable. We have done a meet and greet with both dog and owner and established it is fine to proceed with the care. The meet and greet has been recorded for our records.

2. Doggie Days are licensed for 6 dogs plus 2 resident dogs, there may be times when we have full capacity when needed. You agree to your dog being looked after with another dog, from another household at the same time during day care. We are confident your dog will settle and be happy, but there are times when a dog may take more time to settle.

Day care rates are as follows:

£22 1 dog

£40 (2 dogs' same household)

PLEASE NOTE: Doggie Days Day care rates are charged on an 8am-5.30pm basis regardless of duration of stay in this period. We will allow a half hr window but anything beyond 6pm a rate of £27 for the day will be charged. If you want times outside of these it must prior agreed with the carer.

3. During any daily mealtimes whilst dogs are in the care of Doggie Days, you give your consent for the dogs to eat meals together in the same area overwatched by carer.

4. All dogs must be in good health and fully vaccinated up to date at least 2 weeks before being in the care of Doggie Days. It is your responsibility to vaccinate your dog. Vaccination against kennel cough is required. Doggie Days take no responsibility for your dog contracting any viral diseases while in our care. All dogs must have up to date flea/tick treatment. We will require proof prior to care for this.

5. Please advise us if your female dog is in season or due to come into season. Due to the nature of Day Care and the lack of confinement, we are unable to accept the dog during this time. It is your responsibility to have your dog neutered or spayed and we highly recommend that you spay/neuter your dog. We will not be held responsible for any unplanned Pregnancies if you fail to inform us. We do not accept unneutered male dogs, unless they have had the chemical implant for which we want to see proof, and this must be in date and renewed when it expires.

6. We reserve the right to act in the best interests of the dog always, this includes seeking veterinary advice if he/she becomes ill. Doggie Days will contact you immediately should your dog become ill. If you cannot be contacted or your other contact within a reasonable time, we reserve the right to seek appropriate and swift veterinary attention and proceed with treatment regardless of costs, which you agree to cover.

Doggie Days will do everything needed for the dog's treatment, comfort and recovery.

7. Unless otherwise agreed, your dog will be exercised on and off lead. If you are happy for the Carer to exercise your dog off the lead once carer happy, you must sign the off-lead instruction below, under which you accept responsibility. Your dog will be exercised for a minimum of 20 minutes-1 hr twice daily, or as per owner's instruction. During the stay your dog will be transported by van to various locations for some walks. By signing below, you give consent to them being transported.

8. All dogs are accepted at their owners' risk. While every possible care and attention is given to each dog, we cannot be held responsible for all minor injury, scuffs and nicks incurred during play and you agree to cover these costs if needed.

9. Doggie Day holds public liability insurance which covers injury to a third party and/or damage to their property where we have been proven to have been negligent.

Care Custody and control provides protection for the dogs in our care, injury or illness caused to your dog where our negligence is proven. Non-negligent cover relates to accidental injury to your dog where we have not been negligent (these claims only settled at our request)

10. Your dog by law should be wearing a suitable fitting collar and tag. A "ID" tag will be provided whilst in our care. Your dog should be by law microchipped and details up to date on the database.

11. The owner takes full responsibility for any damage or harm caused by their dog to the property or own dog of the carer during the duration of the stay.

12. In the unlikely event of Doggie Days not being able to look after the dogs in an emergency, you give consent to be contacted and asked to collect your dog with immediate effect. Failing that your named emergency person agrees to be contacted and will collect the dog on your behalf.

13. If your dog shows any aggression to other dogs or to the carer, we will automatically lead your dog. If your dog continues to show aggression, we reserve the right to cancel the care with immediate effect for that day and you will be contacted. Repeated behaviour of this manner will mean your dog will no longer be accepted at Doggie Days.

14. Confirmed bookings for Day Care require 24hr notice if you wish to cancel. If you do not inform us until the day your dog is due to come for care, we reserve the right to make a charge for Day Care at the full day rate if we so wish.

15. You MUST inform us of any changes with the dog's health and wellbeing.

I agree to the above Day Care terms and conditions

Sign

Sign off lead instruction given

Cheshire West & Cheshire council licence No 21/AB/152