

**Doggie Days**  
**TERMS AND CONDITIONS**  
**DOG BOARDING/DAYCARE**

1. We have met and established that your dog is sociable and acceptable. We have done a meet and greet with both dog and owner and established it is fine to proceed with the care.

2. We will usually only board two dogs at a time depending on size or if from same home, and of course only if we are happy. As we are licensed for 5 dogs plus two resident dogs there may also be times when we have full capacity, but only if needed. You agree to your dog being looked after with another dog, from another household at the same time either board/day-care. Although we are confident your dog will settle and be happy, we strongly suggest an overnight stay for boarders staying for longer periods. It gives all piece of mind before embarking on a long absence. This will be charged at the usual boarding rate. If you require introduction sessions these will be charged on an hr basis at £10 per hr.

Boarding/Day-care rates are as follows:

BOARD OVERNIGHT 1 dog

£25 per day

BOARD OVERNIGHT 2 dogs (from same household)

£45

DAYCARE 1 dog

£20 8am-6pm

DAYCARE 2 dogs (from same household)

£35 8am-6pm

PLEASE NOTE: Boarding rates are charged per overnight stay. The collection day is charged at the daycare rate. If for some reason you are late to collect your dog, you agree to let us know as soon as possible, extra days will be charged at the daily rate. You also agree in this circumstance, should there be a crossover of days you give your consent for your dog to board overnight with another dog from another household. Day-care are rates charged on an 8am-6.00pm basis regardless of duration of the stay in the daycare time period.

If you want times outside of this, a charge may occur at the carers discretion but will be discussed with you first.

4. If two dogs from the same household board together, you give consent for them to stay together in the same room.

5. During mealtimes whilst dogs are in the care of Doggie Days, you give your consent for the dogs to eat meals together in the same area.

6. You agree to supply and bring all food needed for your dog, for the duration of their stay. As all dogs are on different diets feeding them food they are not used to suddenly, can upset their stomach.

6.If your dog is crated or not you give your consent to this effect.

7.All dogs must be in good health and fully vaccinated up to date at least 2 weeks before staying with us. It is your responsibility to vaccinate your dog. Vaccination against kennel cough is required. We take no responsibility for your dog contracting any viral diseases while staying with us. All dogs must have up to date flea/tick treatment. We will require proof on the first day of care for these.

8.Please advise us if your female dog is in season or due to come into season. Due to the nature of home boarding/day-care and the lack of confinement, we are unable to accept the dog during this time. It is your responsibility to have your dog neutered or spayed and we highly recommend that you spay/neuter your dog. We will not be held responsible for any unplanned pregnancies if you fail to inform us. Place priority is given to spayed and neutered dogs.

9.We will find a new home for any dog if not collected within 30 days from due departure date if we cannot contact you. You agree to this and to pay for all for all associated costs.

10.We reserve the right to act in the best interests of the dog always, this includes seeking veterinary advice if he/she becomes ill. We will contact you immediately should your dog become ill. If you cannot be contacted or your other contact within a reasonable time or have chosen not to be contacted, if out of the country we reserve the right to seek appropriate and swift veterinary attention and proceed with treatment regardless of costs, which you agree to cover. We will do everything needed for the dog about treatment, comfort and recovery.

11. Unless otherwise agreed, your dog will be exercised on lead you supply. If you wish the Carer to exercise your dog off the lead once carer happy, you must sign the off-lead instruction below, under which you accept full responsibility. Your dog will be exercised for a minimum of 20 minutes-1 hr twice daily, or as per owner's instruction. During the stay your dog will be transported by van to various locations for some walks. By signing below, you give consent to them being transported.

12. All dogs are accepted at their owners' risk. While every possible care and attention is given to each dog, we cannot be held responsible for any injury, illness, loss or damage, arising. Any vet fees incurred during the dogs stay will be covered by you the owner.

13.Your dog by law should be wearing a suitable fitting collar and tag. A "ID" tag will be provided whilst in our care. Your dog should be by law microchipped and details up to date on the database.

14.The owner takes full responsibility for any harm or damage caused by their dog, to persons, property during the duration of the stay.

15.In the unlikely event of the carer not being able to look after the dogs in an emergency, you give consent to be contacted and asked to collect your dog with immediate effect. Failing that your named emergency person agrees to be contacted and will collect the dog on your behalf.

15.Cancellation

Confirmed bookings cancelled 2 weeks before boarding -no cancellation fee

Less than a week before boarding will be subject to a 25% cancellation charge.

If we need to cancel your booking (or any part) for any reason, you will receive a full refund of any monies paid (or refund for part of the booking not delivered) and we will give as much notice as possible.

16.You MUST inform us of any changes with the dog's health and wellbeing.

I have read fully and agree to the above boarding/day-care terms and conditions

Sign before leaving your dog(s)

Sign off lead instruction given

My dog was in good health with no injuries when collected. Sign on collection of dog( s)

Licence No with Cheshire West and Chester Council 21/AB/152